

# **Services for mariners**

# PrivatBank services for mariners and their families

Using our services you have the opportunity to withdraw money earned in voyages at ATMs and cash offices of any bank worldwide, to pay for purchases free of bank charges both in Ukraine and abroad, as well as provide financial support to your family, while on a voyage.

- VIP-service for marine command squads.
- Service at PrivatBank GOLD-club for all shipboard personnel.



# VIP-service for mariners

Marine command squad members and their families are offered PrivatBank personal VIP-servicing and exclusive banking services to help solve financial issues even while on a voyage.

Card currency: USD, EUR or UAH.

## VIP-service comprises the following types of services

- A personal manager for the whole family.
- Remote service while on a voyage.
- Exclusive banking services.
- Service at specialized VIP-centres.



# Benefits of VIP- service for mariners

- Personal banker assistance regarding any financial issues.
- Comfortable PrivatBank VIP-centres for you and your family.
- Elite Platinum card designed for keeping your own funds, paying for purchases anywhere in the world and cash withdrawals
- Extra Platinum and Gold cards for you and your family.
- Financial education of children at the first JuniorBank Business School.
- Round-the-clock support from the Concierge Service and a special line of support.
- Security Service – legal support for you and your family members in emergency situations.
- Access to 550 VIP airport lounges all over the world.
- Free service for MasterCard holders at two business lounges.
- MasterCard Lounge at the Boryspil International Airport terminal D.
- Consultancy on services rendered by partner banks: PrivatBank (Europe) and PrivatBank Cyprus branch.



# Platinum card

An international payment card for using both own money in the card account and bank credit funds.

## Your benefits from the Platinum card

- A set of Platinum level cards in 3 currencies (UAH, USD, EUR) embossed with your name.
- The bank pays your card issue fee on producing the mariner's identity document.



## Extra cards for mariner family members

Even while on a voyage, mariners can provide financial support to their families using the most convenient methods:

- Ordering an extra instant-issue card enabling family members to use the funds in the mariner's main account. No power of attorney is required!
- Ordering issue of a card for any family member, to which the mariner will be transferring the required amount at his discretion using Privat24 online banking system or SMS-commands.



# Servicing mariners at GOLD-club

For both privates and junior marine command squad, PrivatBank offers joining the PrivatBank GOLD-club and getting the opportunity of priority servicing without having to wait in line at any branch of PrivatBank.

## **GOLD-club offers:**

- easy access to own money earned in a voyage;
- financial support to the mariner families;
- free-of-charge cash withdrawals at ATMs of any bank in the territory of Ukraine;
- priority servicing;
- low interest rate for using credit funds .

# Benefits for Gold card holders

- An international class Gold card for payments and a Universal Gold card.
- Extra cards for you and your family members.
- Free-of-charge connection to Privat24 online banking system and SMS-banking service.
- Regular Payments automatic bill payment service.
- Safety deposit boxes for safe-keeping of valuables and money.
- Financial education of children at the first JuniorBank Business School.
- Deposits providing further monthly replenishment option.
- Internet cards for online payments.
- Priority service at any branch of the Bank.
- A dedicated line of support for Gold class card holders.



# Gold Card for payments

An international class plastic chip card, to which money earned while on voyages will be credited. The customer is free to determine the card account currency: USD, EUR or UAH.

## Benefits of the Gold Card for payments:

- Free of charge cash withdrawals at cash offices and ATMs of any bank in Ukraine.
- Free of charge cash withdrawals at cash offices and ATMs of partner banks abroad.
- The card is issued within 15 minutes and becomes immediately ready for use.
- The opportunity to order an extra prestigious World card equipped with a chip and bearing holder's photograph
- The opportunity to order extra cards to your family members for them to use the funds in your account.
- Reduced bank fee (0.5%) for transfers to the card.



# Universal Gold card

An international payment card for using both own money in the card account and bank credit funds.

Card currency: USD, EUR or UAH.

## Using the Universal Gold card mariners get the following benefits:

- access to money in the card account from anywhere in the world;
- a credit limit of up to UAH 25000 after providing the bank with a copy of the latest
- employment contract and crewing certificate indicating position held and the next voyage date;
- free of charge credit limit use of up to 55 days;
- enhanced security of payments due to the unforgeable card chip;
- the option of issuing extra cards to your family members;
- free of charge cash replenishment by both cash and non-cash method.



# Customized design cards

Striving to being unique in everything?  
Create your own card design!

A customized design card goes as an extra to your main card, while retaining all the advantages and benefits of the latter.



# Thank you!

We are happy to answer your questions

## Annex 1. Frequently Asked Questions

### **Which documents does a mariner need to provide for issuing a Gold Card for payments?**

To make use of the service you just need to carry a mobile phone, your civil passport and the mariner's identity document or its copy.

### **How long does issuing of a Gold Card for payments take?**

Usually issuing the card takes from 15 to 20 minutes. The card is ready for use immediately upon issuance.

### **Can a non-resident mariner get a Gold Card for payments?**

Yes, this is possible.