

| Branch address   | Working hours          | Status      | Customer support line |
|--|------------------------|-------------|-----------------------|
| 9 Chervonoho Khresta Street, Lutsk, Volyn region, 43016  | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 18 Pylypa Orlyka Avenue, Dnipro, Dnipropetrovsk region, 49069  | Mon-Fri, 08:30 - 17:30 | operational | 3700                  |
| 10 Stepniaka-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad region, 25014   | Mon-Fri, 08:30 - 17:30 | operational | 3700                  |
| 5/1 Danyla Halytskoho Street, Drohobych, Lviv region, 82100  | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 2 Heroiv UPA Street, Truskavets, Lviv region, 82200  | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 66 Shevchenko Street, Stryi, Lviv region, 82402  | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 3-K Akademika Sakharova Street, Kryzhanivka village, Odesa district, Odesa region, 65000   | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 10 Peremohy Square, Kobeliaky, Poltava region, 39200   | Mon-Fri, 08:00 - 17:00 | operational | 3700                  |
| 5 Rudanskoho Street, Kostopil, Rivne region, 35000   | Mon-Fri, 08:30 - 17:30 | operational | 3700                  |
| 7 Shevchenko Avenue, Varash, Varash district, Rivne region, 34403  | Mon-Fri, 09:00 - 18:00 | operational | 3700                  |
| 5 Chornovola Street, Dolyna, Ivano-Frankivsk region, 77500   | Mon-Fri, 08:30 - 17:30 | operational | 3700                  |
| <p><b>*Inclusive branches</b> of the Bank provide a wider range of physical and information accessibility for the convenience of customers. These branches are equipped with all elements in accordance with the requirements of physical and information accessibility of services for people with disabilities.</p> <p><b>All branches of JSC CB "PrivatBank"</b> are equipped with a ramp or lift and a button to call an employee who will help get to the operating room. The list of branches can be found on the map by selecting the item "Accessible for people with disabilities".</p> |                        |             |                       |