Branch address	Working hours	Status	Customer support line
23/16 Vasylkivska Street, Kyiv, 03022	Mon-Fri, 09:00 - 18:00	operational	3700
9 Chervonoho Khresta Street, Lutsk, Volyn region, 43016	Mon-Fri, 09:00 - 18:00	operational	3700
18 Pylypa Orlyka Avenue, Dnipro, Dnipropetrovsk region, 49069	Mon-Fri, 08:30 - 17:30	operational	3700
10 Stepniaka-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad region, 25014	Mon-Fri, 08:30 - 17:30	operational	3700
5/1 Danyla Halytskoho Street, Drohobych, Lviv region, 82100	Mon-Fri, 09:00 - 18:00	operational	3700
2 Heroiv UPA Street, Truskavets, Lviv region, 82200	Mon-Fri, 09:00 - 18:00	operational	3700
66 Shevchenko Street, Stryi, Lviv region, 82402	Mon-Fri, 09:00 - 18:00	operational	3700
3-K Akademika Sakharova Street, Kryzhanivka village, Odesa district, Odesa region, 65000	Mon-Fri, 09:00 - 18:00	operational	3700
10 Peremohy Square, Kobeliaky, Poltava region, 39200	Mon-Fri, 08:00 - 17:00	operational	3700
5 Rudanskoho Street, Kostopil, Rivne region, 35000	Mon-Fri, 08:30 - 17:30	operational	3700
7 Shevchenko Avenue, Varash, Varash district, Rivne region, 34403	Mon-Fri, 09:00 - 18:00	operational	3700
5 Chornovola Street, Dolyna, Ivano-Frankivsk region, 77500	Mon-Fri, 08:30 - 17:30	operational	3700

*Inclusive branches of the Bank provide a wider range of physical and information accessibility for the convenience of customers. These branches are equipped with all elements in accordance with the requirements of physical and information accessibility of services for people with disabilities.

All branches of JSC CB "PrivatBank" are equipped with a ramp or lift and a button to call an employee who will help get to the operating room. The list of branches can be found on the map by selecting the item "Accessible for people with disabilities".