

# Premium PLUS Package

Comfort  
and speed  
in one package



# Premium PLUS Package

Enjoy benefits and services with premium Visa Signature or World Black Edition cards



# Premium PLUS Benefits



- **Free** opening
- **Increased loan limit** up to UAH 300,000 with a grace period of up to 55 days
- **Service in premium branches** across Ukraine
- **Personal banker**
- **Premium support** with a direct connection to a specialist
- **Concierge service**
- **Access to storage of valuables** in safe deposit boxes
- **Enhanced promotional programs,** advantageous offers from the Bank and partners
- **Airport services**

# Contactless Payments

Add the card to your wallet using the Privat24 app



and pay even on the plane!

We have custom card skins to add a smile to every payment ;-)

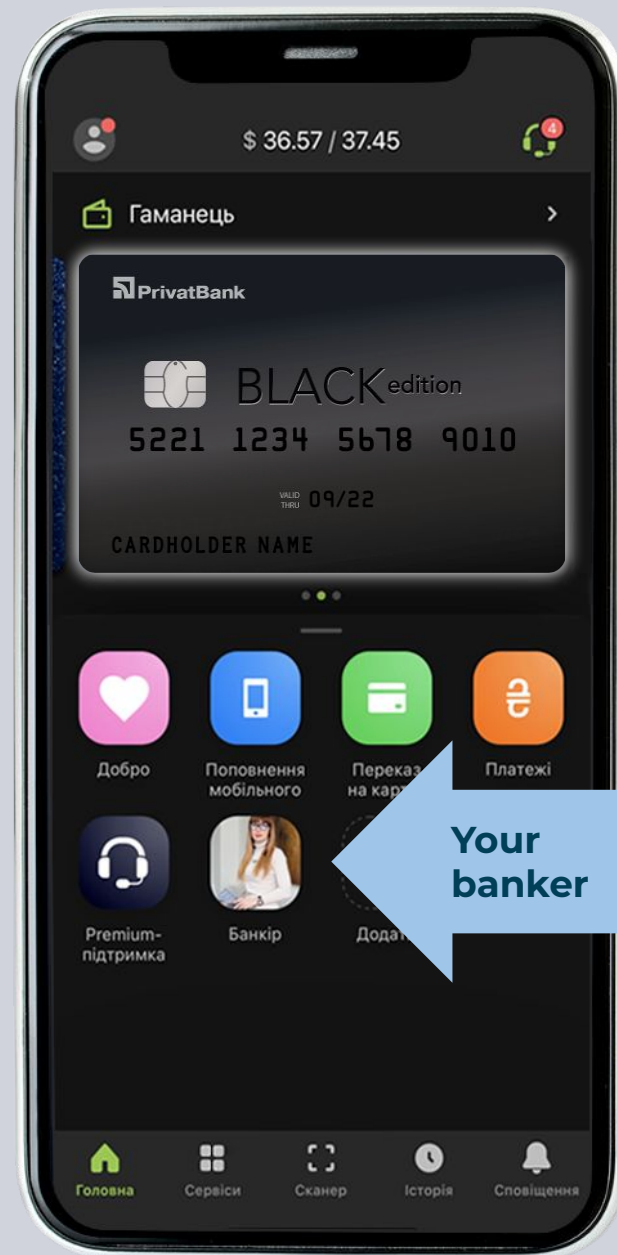


# Personal Banker

You will get a **financial assistant**, and we will follow up any of your matters.

PrivatBank and its assistants **are available 24/7 in the Privat24 app!**

Even when you want to just talk...



# Premium Support

Premium support ensures 24/7 high-quality and quick solutions to your **banking** matters



## Your Benefits:



We will perform the transaction on your behalf or teach you, how to do it yourself



Easy direct connection to our support team



Performing transactions, consulting on extra benefits: airport services, loyalty programs, discounts, etc.

## Contact info:

- +38 (073, 050, 098) 900 00 02;
- [Privat24](#) (chat or call directly from the app).

# Concierge Service

Concierge service ensures 24/7 high-quality and quick solutions to your **personal** matters.



## Your Benefits:



You have time for important matters while we are resolving your personal tasks



We work according to international standards and have partners worldwide



We are experts at doing things that can be difficult for you or require more efforts: booking hotels, renting a car, delivery from foreign sites, shopping, etc.

**VISA**

Concierge



[Viber](#)



[Viber](#)

[Telegram](#)



[Telegram](#)

[WhatsApp](#)



[WhatsApp](#)

+38 (044) 300 05 03



+38 (067) 401 77 95

Choose contacts depending on your card payment system. Having cards of both systems, you can contact both Visa and Mastercard services.

# Bank Promotions

Win high-value prizes, travel certificates or get cashback by participating in unique promotions at [newpromos.pb.ua](https://newpromos.pb.ua).





# LoungeKey Business Halls



You have access to over 1,300 lounges worldwide within 10 free visits with your card.

To access the lounge, all you need is your premium card or you can even do this without a card, previously having registered in the LoungeKey app ([iOS](#), [Android](#)).

## What is required during the visit?

- Tell the receptionist the LoungeKey program you use to visit the lounge.
- Check the specified number of guests on the terminal and warn the administrator if there is an error.

# LoungeKey App

Using the app is optional, but using it is much more convenient, because you can always:

- check the availability and location of the hall at a particular airport, working hours and guidelines of the visit;
- use a digital card from the app if your card is forgotten at home.



## How to register in the LoungeKey app?

- Step 1.** Download LoungeKey mobile app from the links ([iOS](#), [Android](#)).
- Step 2.** When logging in, click 'Don't have an account'.
- Step 3.** Specify the name on the card, the full number of the card and symbols from the screen.
- Step 4.** Specify card details - validity and CVV2 code, come up with a login, specify the mobile phone number and select the question for restoring access.

**Please note!** If you have multiple cards, then a separate registration for different logins is created for each card.

# LoungeKey Free Access Requirements



mastercard.

**Free** – you must have expenses in outlets and Internet shops from UAH 10,000 paid with World Black Edition card in 30 + 5 days before departure.

## VISA

**Free** – you must have expenses in outlets and Internet shops from UAH 10,000 paid with Visa Signature card in 30 + 5 days before departure.

### How can I check funds circulation by myself?

In the Visa [chatbot](#).

You can always contact our support team, we will be happy to advise you! 😊

# Fast Track International

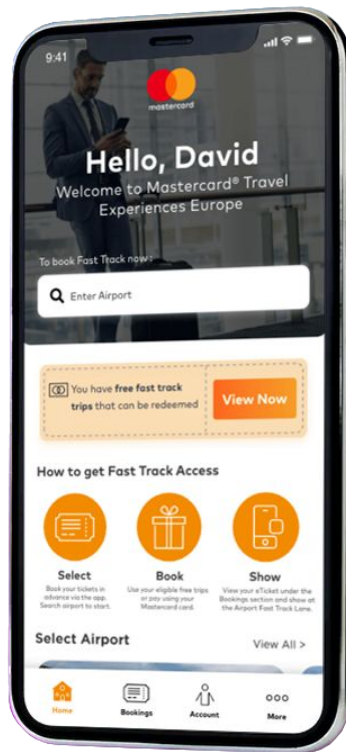


**VISA**

**Fast Track International service is available for Visa Platinum, Visa Signature and Visa Infinite cardholders on the international and domestic flights in the at the most popular airports in Turkey, Italy, Spain, Poland, France and other countries.**

Check the full list of available locations in the [Visa chatbot](#).

# Mastercard Travel Experiences



Three new services for comfortable traveling with the Mastercard Travel Experiences app.

## Available to you:

- free FastTrack in more than 70 airports worldwide;
- up to 25% discount on your favorite food or drinks at airport restaurants;
- favorable rates for ordering transfer from/to airports.

Complete a quick registration and enjoy unlimited benefits.

Use links to the app: [Android](#), [iOS](#) or our website ([link](#)).

# Family trips with Visa Signature

Only one card, but unlimited comfort and care for three persons: enjoy Fast Track International service and LoungeKey Business Halls with your guests using one card



## VISA

A Visa Signature card gives you 10 visits per year, during which **you and two guests can use the airport services for free.**

### How it works?

**LoungeKey Business Halls** – show a hall administrator your card and indicate the number of guests.

**Fast Track International** – get a special QR code for each person in the Visa Ukraine chatbot (Visa Travel → Fast Track International).

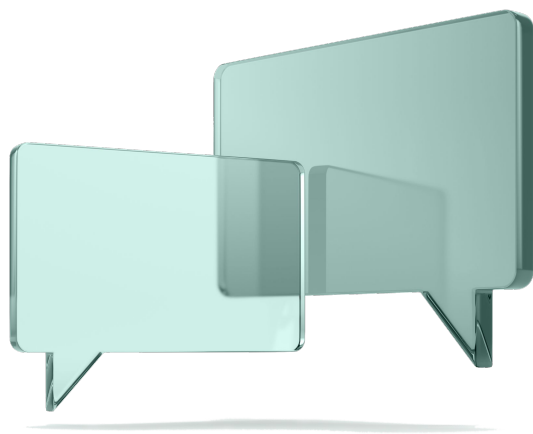
### Free access requirements

No additional requirements, everything is as always: you must have expenses from UAH 10,000 paid with the Visa Signature card in 30 days + 5 days before departure.

# Premium PLUS Package Services

	MC World Black Edition	Visa Signature
LoungeKey Business Halls	✓ 10 visits	✓ 10 visits
MC Lounge Business Halls	✓	–
Business Lounges Family Visits	–	✓ 2 guests free
Fast Track International	✓ more than 70 locations	✓
Car Rental Services: Avis and etc.	Up to 20%	Up to 35%
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
SWEET.TV Subscription	–	✓
Privatbank Library in Yakaboo	–	✓
Unlimited Cashback	✓	–
Shopping discounts/shopping packages and transfers at Bicester Village Malls	From 10%	From 10%

# Take advantage of the Visa Chatbot



## What can you do:

- check the circulation and availability of airport services;
- get Visa advice on insurance and buyer protection;
- order extra services (FastTrack International, promotions and other offers);
- use the Telemedicine service.

Log in via a messenger convenient for you using the [link](#) from your financial number.



# Telemedicine Service

A handy way to take care of your health 😊



The telemedicine package with your premium Visa card includes the following free services:

- **medical support** – 10 consultations from doctors with particular specialities for the whole family with a Signature card;
- **psychological support** – 5 consultations from specialists of the Association of Psychologists of Ukraine;
- **online health lectures.**

Use the service through the Visa [chatbot](#), and click the Telemedicine button in the main menu.

# Visa Purchase Protection.

## You buy - we insure worldwide



**Compensation in case** of loss, theft, damage to an item purchased exclusively for personal use (including gifts), but not for commercial purpose use.

	Visa Signature
Terms and conditions	<b>Annual limit – \$20,000.</b> <ul style="list-style-type: none"><li>• Limit per one insured event – \$6,000.</li><li>• Valid within 365 days of the purchase</li></ul>
Requirements	<ol style="list-style-type: none"><li>1. 100% payment by card (NOT in installments or credit).</li><li>2. Minimum item value – \$100</li></ol>
Required documents	<ol style="list-style-type: none"><li>1. Purchase receipt</li><li>2. Account statement</li><li>3. Warranty certificate</li><li>4. Store denial of warranty service</li><li>5. Repair payment receipts</li></ol>

### Do you have any questions?

We will be happy to answer all your questions and help you in the Visa [chatbot](#). For this, please click the Concierge button.

# Fraud Protection Service

- Service of extra protection against financial fraud
- Guaranteed return of your own or credit funds in case of fraud



## Fraud protection programs

	Insurance amount	Price per month
Premium	UAH 100,000	UAH 70
Exclusive	UAH 200000	UAH 140

### Key advantages:

- Unified insurance coverage limit for all types of fraud
- Compensation for losses up to UAH 100,000 covers all major types of social engineering
- Risk coverage if the paid goods are not provided by the seller



**To activate the service, please contact your personal banker**

# Premium. Simply. Commission free



Enjoy all the benefits of Premium Banking **absolutely free** instead of UAH 400.  
It is very simple!

Make everyday purchases (in outlets and/or Internet shops) paid with your premium card for the amount of **UAH 30,000 per month and get the service for free.**

You pay with your premium card and enjoy extra benefits, while the Bank pays the monthly fee for you.

Save from UAH 4,000 per year.

