

Concierge Service for Premium Customers



Concierge Service

The territory for requests is the whole world.

Key advantages:



You are free for doing important things, while your issues are being handled.

1



No additional efforts on your side, concierge specialists are working with partners around the whole world.

2



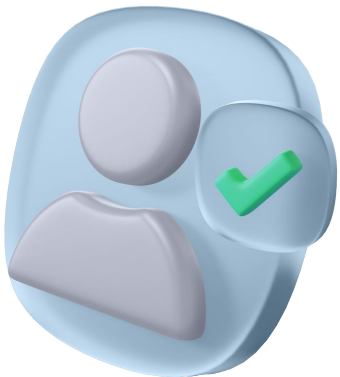
Your order will be taken at any time of the day or night as we are working 365/24/7.

3

Concierge Service

The service is provided to the holders of Premium, Premium Plus, Premium Max, Private Banking packages.

Concierge Service managers will handle your personal issues quickly and efficiently.



Concierge will help you in handling standard requests

Organizing services:

- Selecting events and purchasing tickets for them
- Selecting and booking tables in restaurants
- Helping with household chores: selecting a specialist, realtor, cleaning firm
- Organizing delivery of food, medicine, flowers, etc
- Paying fines, utilities
- Help in the manufacture of goods on order and much more

Reference data:

- Searching for any institutions, contact details of stores, hospitals
- Providing background information on various events
- Selecting and checking if the needed goods are available in stores

Travel requests:

- Buying plane tickets and registering for a flight
- Renting a car or housing, ordering a transfer
- Organizing tours and selecting entertainments
- Helping in trouble situations

Concierge Service

Concierge will help you with both, casual and special things.



Help in arranging a birthday party or an engagement in any part of the world: Bali, Sri Lanka, Maldives, etc.



Arranging the congratulations via the popular channels, on TikTok or by blogger, for instance



Arranging turnkey events, for example, a photo shoot (search for a photographer, stylist, make-up artist, location)



Organizing a tour along a complex route with transfers, considering the rules for crossing the borders and for transit visas



Health care– ordering vitamins, making appointments with a doctor, arranging visits to the pool

They can do anything within the moral and legislative norms and outside of the commercial activities.

Concierge Service contacts from payment schemes



How to contact a concierge

- 1** | Select the concierge contact depending on the payment scheme of your card. If you've got cards from both schemes, you can contact both, Visa and Mastercard.
- 2** | Go to the chat via the messenger comfortable for you, select Concierge Service or call us.
- 3** | Leave your request and run your errands, while a concierge handles your issue.

The service specialist is waiting for your request and is always happy to help 🧑💻

VISA

[Viber](#)

[Telegram](#)

[WhatsApp](#)

+38 (044) 300 05 03



[Viber](#)

[Telegram](#)

[WhatsApp](#)

+38 (067) 401 77 95

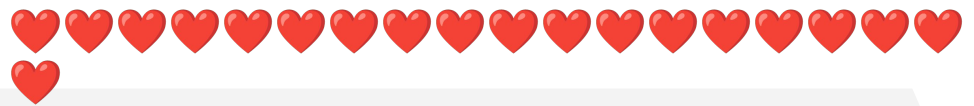
Starting October 1, 2026, free access to Visa Concierge Service requires meeting standard spending rules. New cardholders enjoy a 30-day welcome period with no spending checks.

Customer's feedback

Customers are satisfied because our approach is special and the Concierge Service specialists are attentive to all peculiarities.

Thank you very much! You are so great; I'd be lost without you)

Thanks a lot. You are the best



That's all, thanks for the job done. It was wonderful

I'm in a pleasant shock. Now I've got a clear answer to my question. "And what does the premium service from Privat do?"

Thank you, it is really nice and comfortable with you!

Amazing 🥰🥰🥰🥰
Thanks a lot!!!) Super

Thank you 🙏! You are my guardian angel!!!
Have a nice day and take care of yourself!!!

Once again, I'm increasingly convinced:
what I'd do without you 🟡💙❤️❤️

