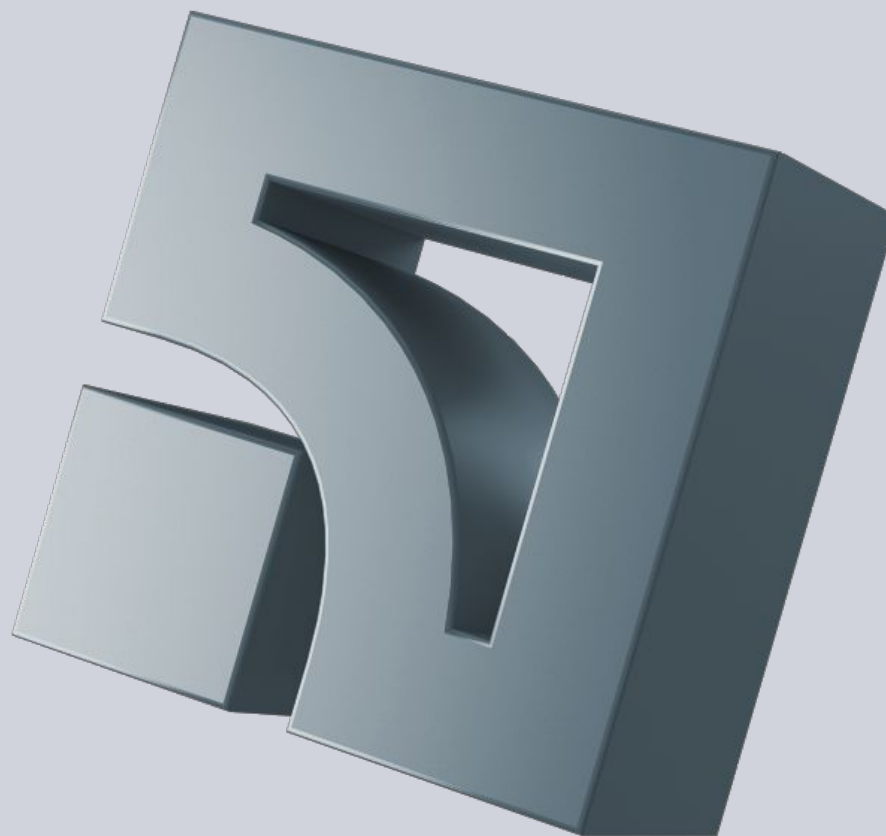


Premium Package

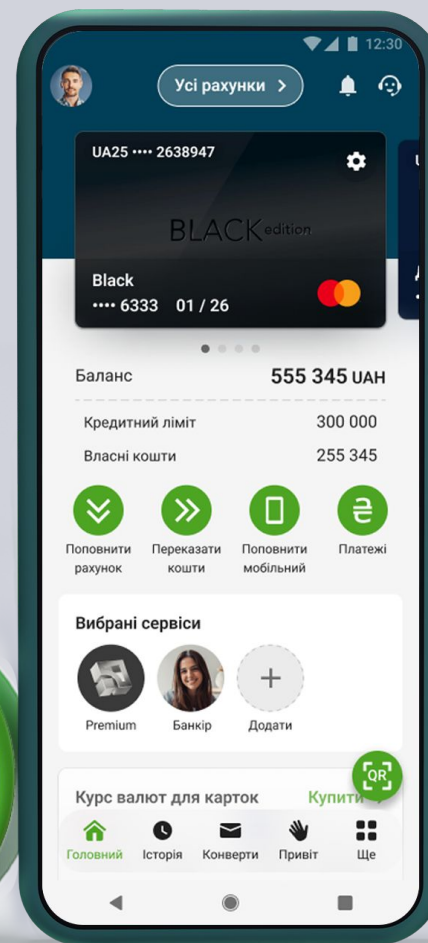
Digitally.
Easy.
Profitably



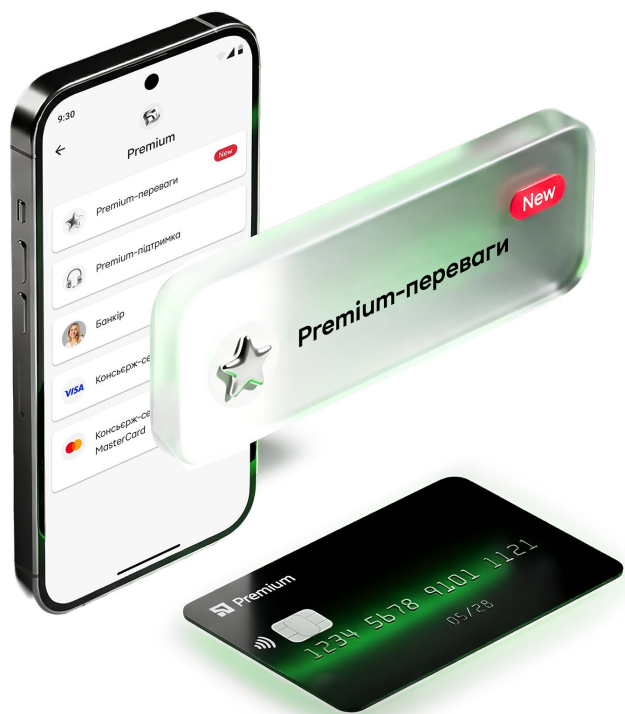
Premium Package

Discover the world of Premium in digital format from PrivatBank.

Just choose a payment system - and in 5 minutes you will reach all premium benefits.



Premium Package Benefits



- **Free** opening
- **Increased loan limit** up to UAH 800,000 with a grace period of up to 55 days
- **Service in premium branches** across Ukraine
- **Personal banker**
- **Customer support** – a new format using modern technologies
- **Concierge service**
- **Access to storage of valuables** in safe deposit boxes
- **Enhanced promotional programs**, advantageous bank offers, airport services

Contactless Payments

Add the card to your wallet using the Privat24 app



and pay even on the plane!

We have custom card skins to add a smile to every payment ;-)

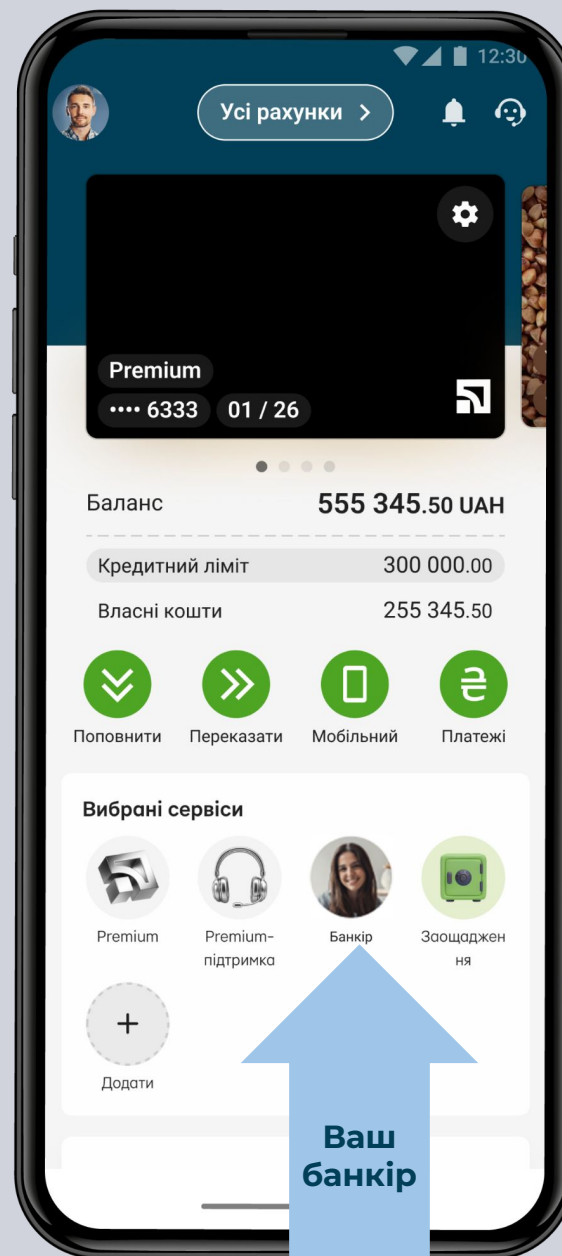


Personal Banker

You will get a **financial assistant**, and we will follow up any of your matters.

PrivatBank and its assistants **are available 24/7 in the Privat24 app!**

Even when you want to just talk...



Premium Support

Premium support ensures 24/7 high-quality and quick solutions to your **banking** matters



Your Benefits:



We will perform the transaction on your behalf or teach you, how to do it yourself



Easy direct connection to our support team



Performing transactions, consulting on extra benefits: airport services, loyalty programs, discounts, etc.

Contact info:

- +38 (073, 050, 098) 900 00 02;
- [Privat24](#) (chat or call directly from the app).

Concierge Service

Concierge service ensures 24/7 high-quality and quick solutions to your **personal** matters.



Your Benefits:



You have time for important matters while we are resolving your personal tasks



We work according to international standards and have partners worldwide



We are experts at doing things that can be difficult for you or require more efforts: booking hotels, renting a car, delivery from foreign sites, shopping, etc.

VISA

Concierge



[Viber](#)



[Viber](#)

[Telegram](#)



[Telegram](#)

[WhatsApp](#)



[WhatsApp](#)

+38 (044) 300 05 03



+38 (089) 720 12 72

Choose contacts depending on your card payment system. Having cards of both systems, you can contact both Visa and Mastercard services. Starting October 1, 2026, free access to Visa Concierge Service requires meeting standard spending rules. New cardholders enjoy a 30-day welcome period with no spending checks.

«Pryvit» loyalty program is in your smartphone



Just for you:

- Personalized offers from favorite brands.
- Cashback accumulation and withdrawal in the «Pryvit» section.
- History of benefits and accumulation statistics.
- Promo offers are regularly updated in Privat24.

Cashback and «Pryvit»

Find and activate.
Spend and view.



Getting cashback is easy:

1. Find your offers in «Pryvit» → «Offers».
2. Make sure that you have activated the offer you like.
3. Spend and accumulate cashback.
4. View your accumulations in «Pryvit» and transfer your funds from UAH 1 to a card at any time.

The cashback is accumulated if you spend from premium cards.

Premium Package Services

	MC Platinum	Visa Platinum
UZ Lounge at Kyiv and Kharkiv railway stations	–	✓ 5 visits
Escort at the railwaystation (Mastercard – Meet&Greet, Visa – Light suitcase)	–	✓ 5 orders
Lounges (Mastercard – LoungeKey, Visa – DragonPass)	–	✓ 2 visits
Flight Delay Pass	✓	–
Fast Track International	–	✓
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
SWEET.TV Subscription	–	✓

Premium services Free Access Requirements



Free – you must have expenses in outlets and Internet shops from UAH 5,000 paid with the Visa Platinum card in 30 + 5 days before departure.

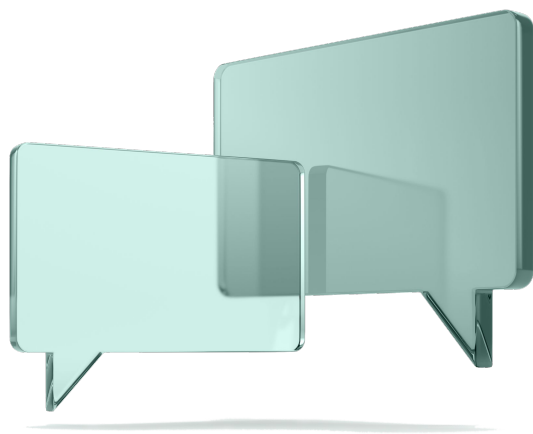
Starting October 1, 2026, the spending requirement for free service access rises to 10,000 UAH.

How can I check funds circulation by myself?

1. In Privat24 app – More – Premium – Premium Benefits.
2. In the Visa [chatbot](#).

You can always contact our support team, we will be happy to advise you! 😊

Take advantage of the Visa Chatbot



What can you do:

- check the circulation and availability of airport services;
- get Visa advice on insurance and buyer protection;
- order extra services (FastTrack International, promotions and other offers);
- use the Telemedicine service.

Log in via a messenger convenient for you using the [link](#) from your financial number.

Premium. Simply. Commission free



Enjoy all the benefits of Premium Banking **absolutely free** instead of UAH 200.
It is very simple!

Make everyday purchases (in outlets and/or Internet shops) paid with your premium card for the amount of **UAH 25,000 per month and get the service for free.**

You pay with your premium card and enjoy extra benefits, while the Bank pays the monthly fee for you.

Save from UAH 2,000 per year.

