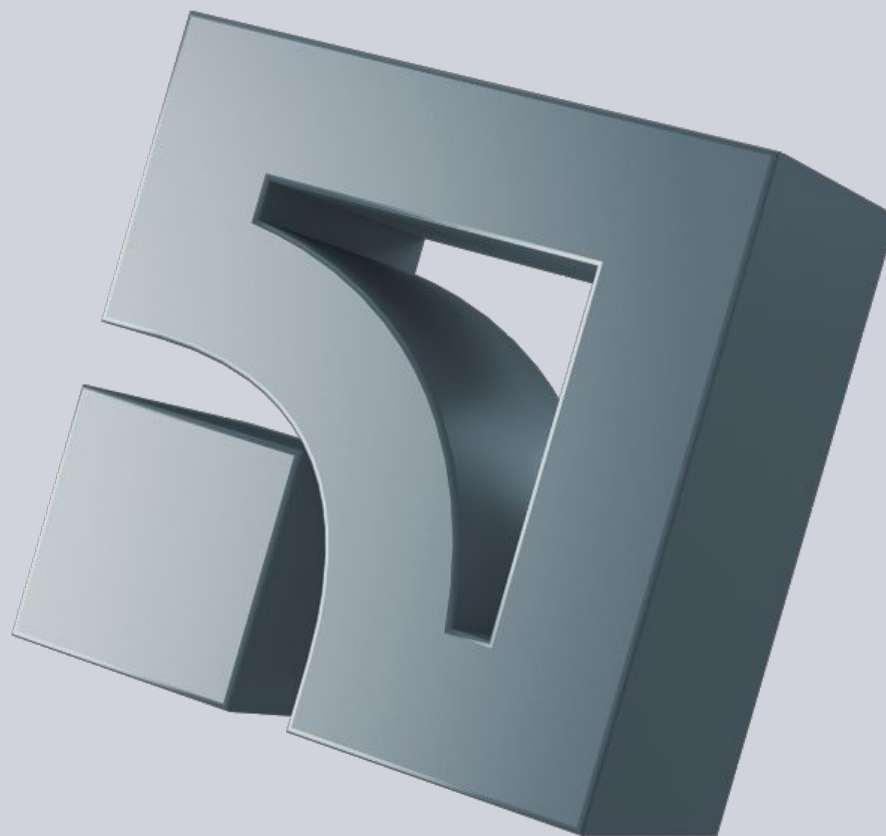


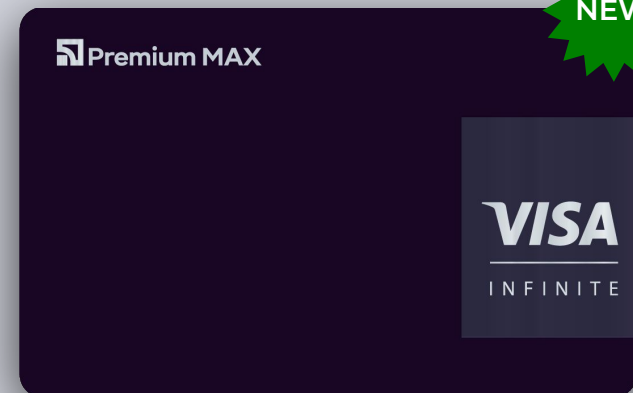
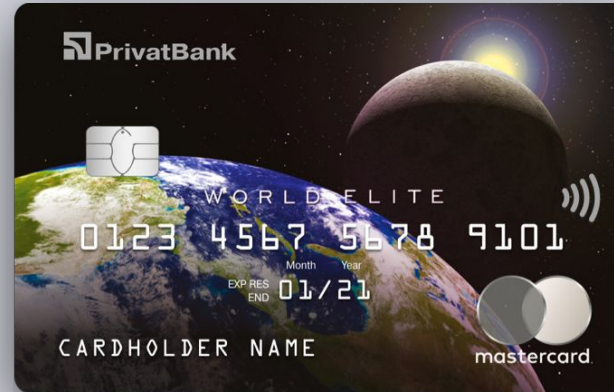
# Premium MAX Package

Maximum for  
your comfort

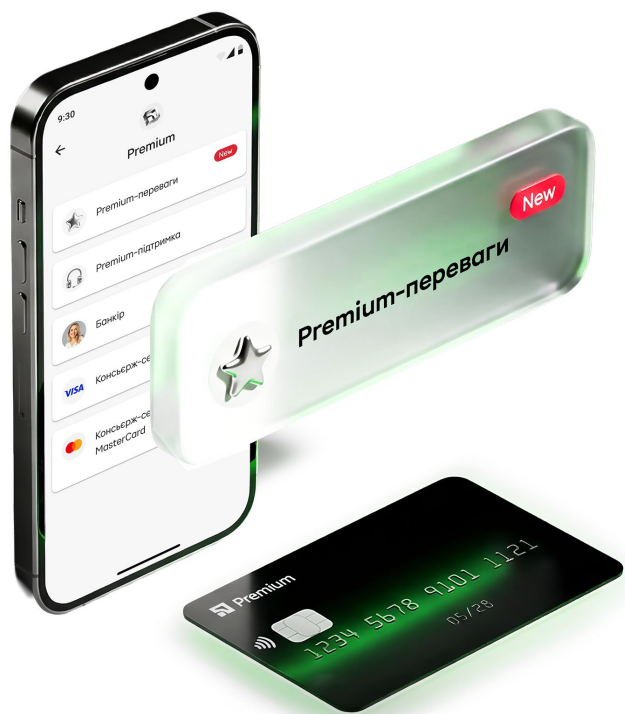


# Premium MAX Package

Maximum benefits with  
the World Elite or Visa  
Infinite Premium card



# Premium MAX Benefits



- **Free** opening
- **Increased loan limit** up to UAH 800,000 with a grace period of up to 55 days
- **Service in premium branches** across Ukraine
- **Personal banker**
- **Premium support** with a direct connection to a specialist
- **Concierge service**
- **Enhanced promotional programs**, advantageous offers from the Bank and partners
- **unlimited travel services** and access for the whole family
- **Access to storage of valuables** in safe deposit boxes

# Contactless Payments

Add the card to your wallet using the Privat24 app



and pay even on the plane!

We have custom card skins to add a smile to every payment ;-)

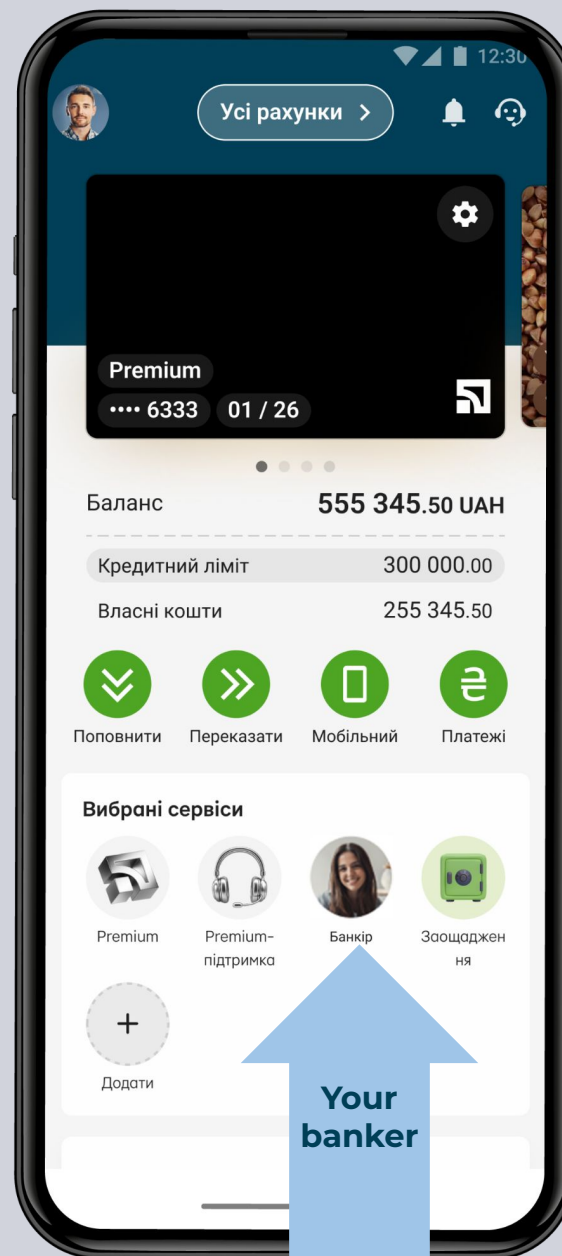


# Personal Banker

You will get a **financial assistant**, and we will follow up any of your matters.

PrivatBank and its assistants **are available 24/7 in the Privat24 app!**

Even when you want to just talk...



# Premium Support

Premium support ensures 24/7 high-quality and quick solutions to your **banking** matters



## Your Benefits:



We will perform the transaction on your behalf or teach you, how to do it yourself



Easy direct connection to our support team



Performing transactions, consulting on extra benefits: airport services, loyalty programs, discounts, etc.

## Contact info:

- +38 (073, 050, 098) 900 00 02;
- [Privat24](#) (chat or call directly from the app).

# Concierge Service

Concierge service ensures 24/7 high-quality and quick solutions to your **personal** matters.



## Your Benefits:



You have time for important matters while we are resolving your personal tasks



We work according to international standards and have partners worldwide



We are experts at doing things that can be difficult for you or require more efforts: booking hotels, renting a car, delivery from foreign sites, shopping, etc.

**VISA**

**Concierge**



[Viber](#)



[Viber](#)

[Telegram](#)



[Telegram](#)

[WhatsApp](#)



[WhatsApp](#)

+38 (044) 300 05 03



+38 (089) 720 12 72

Choose contacts depending on your card payment system. Having cards of both systems, you can contact both Visa and Mastercard services. Starting October 1, 2026, free access to Visa Concierge Service requires meeting standard spending rules. New cardholders enjoy a 30-day welcome period with no spending checks.

# «Pryvit» loyalty program is in your smartphone



## Just for you:

- Personalized offers from favorite brands.
- Cashback accumulation and withdrawal in the «Pryvit» section.
- History of benefits and accumulation statistics.
- Promo offers are regularly updated in Privat24.

# Cashback and «Pryvit»

Find and activate.  
Spend and view.



## Getting cashback is easy:

1. Find your offers in «Pryvit» → «Offers».
2. Make sure that you have activated the offer you like.
3. Spend and accumulate cashback.
4. View your accumulations in «Pryvit» and transfer your funds from UAH 1 to a card at any time.

**The cashback is accumulated if you spend from premium cards.**

# Premium PLUS Package Services

|                                                                              | MC World Elite | Visa Infinite Premium |
|------------------------------------------------------------------------------|----------------|-----------------------|
| UZ Lounge at Kyiv and Kharkiv railway stations                               | –              | ✓                     |
| Mastercard LoungeONE: Kyiv                                                   | ✓              | –                     |
| Escort at the train station (Mastercard – Meet&Greet, Visa – Light suitcase) | ✓              | ✓                     |
| VIP Express/Express Lounge Chisinau                                          | ✓ 1 order      | ✓ 2 orders            |
| Lounges (Mastercard – LoungeKey, Visa – DragonPass)                          | ✓              | ✓                     |
| Family lounge visits                                                         | ✓              | ✓ 2 guests free       |
| Fast Track International                                                     | ✓              | ✓                     |
| Telemedicine                                                                 | –              | ✓                     |
| Travel Insurance                                                             | –              | ✓                     |
| Purchase Protection                                                          | –              | ✓                     |
| Subscription SWEET.TV                                                        | –              | ✓                     |
| PrivatBank Library                                                           | –              | ✓                     |
| Cashback without borders                                                     | ✓              | –                     |

# Getting to know the services

comfort with a premium card

## UZ Lounge / LoungeONE

First-rate comfortable waiting areas where you forget you're at the train station.

Free admission with an appropriate premium card, while others pay for this service **UAH 250 + per visit**

## Business Lounges at Airports

Over 1000 lounges at airports around the globe which you can visit for free depending on the level of selected card.

Standard service cost: **\$ 35 +** for 1 person.

## FastTrack International

Pass airport checks through a separate FastTrack gate if the service has been ordered. You get – for free, without a premium card – an average of **EUR 10 for** 1 person.

## Telemedicine

The service cannot substitute a doctor's appointment but it may help you to get an alternative opinion without leaving home. Psychological counseling included.

## Escort at the Railway Station

Order Easy  
You will be met and assisted with your luggage at the Kyiv Railway Station.



# Premium Services Free Access Requirements



**Free** – you must have expenses in outlets and Internet shops from UAH 10,000 paid with World Elite card in 30 + 5 days. Starting October 1, 2026, the spending requirement for free service access rises to 20,000 UAH.

New cards have a 37-day welcome period with no spending checks.

## VISA

**Free** – you must have expenses in outlets and Internet shops from UAH 20,000 paid with Visa Infinite Premium card in 30 + 5 days. Starting October 1, 2026, the spending requirement for free service access rises to 30,000 UAH.

### How can I check funds circulation by myself?

1. In Privat24 app – More – Premium – Premium Benefits.
2. In the Visa [chatbot](#).

**You can always contact our support team,  
we will be happy to advise you!**



# Premium. Simply. Commission free



Enjoy all the benefits of Premium Banking **absolutely free** instead of UAH 600.  
It is very simple!

Make everyday purchases (in outlets and/or Internet shops) paid with your premium card for the amount of **UAH 50,000 per month and get the service for free.**

You pay with your premium card and enjoy extra benefits, while the Bank pays the monthly fee for you.

Save from UAH 6,000 per year.

