

Premium Banking Packages

Quickly.
Easy.
Profitably.



Choose your premium package



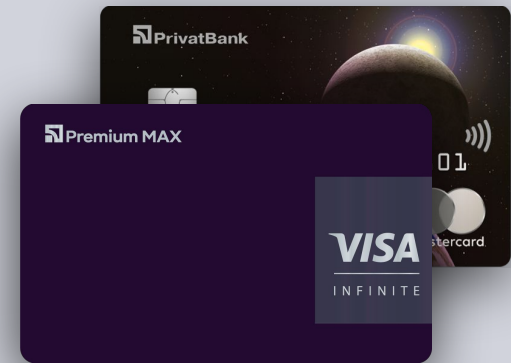
Premium:

- Free opening
- Free service if there is turnover from UAH 25,000 or UAH 200/month
- Digital, instant or personal card
- Basic additional service set



Premium PLUS:

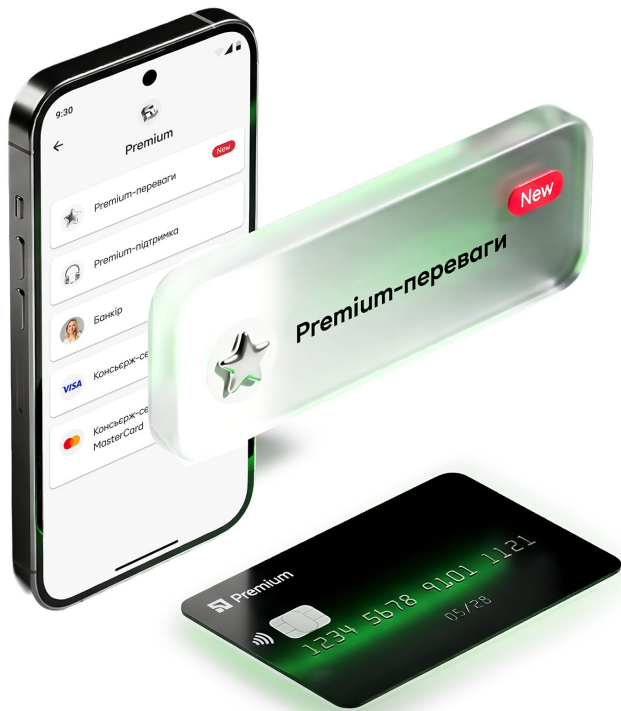
- Free opening
- Free service if there is turnover from UAH 30,000 or UAH 400/month
- Digital or personal card
- Additional cards for family members
- Travelers service set



Premium MAX:

- Free opening
- Free service if there is turnover from UAH 50,000 or UAH 600/month
- Digital or personal card
- Additional cards for family members
- Unlimited active travelers service set

Premium Banking service benefits



- **Free** opening
- **Digital cards** instant issuance
- **Personal banker**
- **Concierge service** in Ukraine and abroad
- **Comfortable and priority servicing** in bank branches
- **Premium services** in Ukraine and abroad
- **Unique promotions and offers** from the Bank and partners
- **Discounts from the Bank** and partners in Ukraine and abroad

Contactless payments

Add the card to your wallet using the Privat24 app



and pay even on the plane!

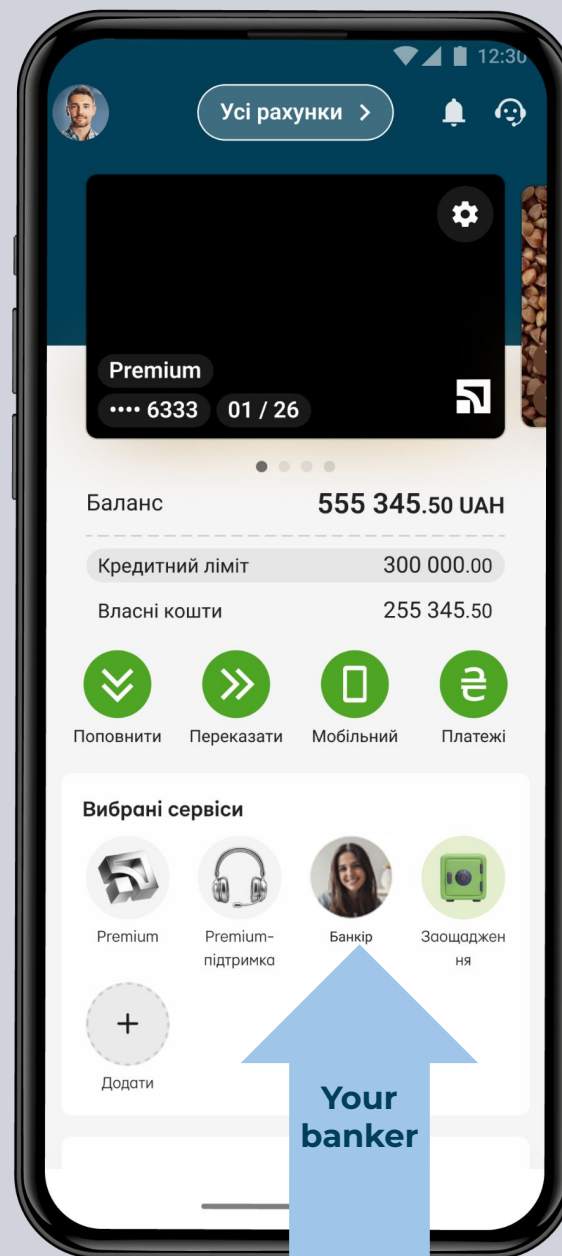
We have custom card skins to add a smile to every payment ;-)



Personal banker

A financial assistant will help you make payments and transfers, order cash, find an operating branch and advise you on any other banking issues in Ukraine and abroad.

PrivatBank and its assistants are **available 24/7 in the Privat24 app!**



Premium support

Premium support ensures high-quality and quick solutions to your banking issues



Your Benefits:



We will perform the transaction on your behalf or teach you, how to do it yourself.



Smart assistant Maria on the hotline in the Premium package.



Premium PLUS, Premium MAX and Private Banking packages propose easy direct connection with a support specialist.



Performing transactions, consulting on additional benefits: airport services, loyalty programs, discounts, etc.

Contacts:

- +38 (073, 050, 098) 900 00 02;
- [Privat24](#) (please, chat or call directly from the app)

Concierge Service

Concierge service ensures 24/7 high-quality and quick solutions to your **personal** matters.



Your Benefits:



You have time for important matters while we are resolving your personal tasks



We work according to international standards and have partners worldwide



We are experts at doing things that can be difficult for you or require more efforts: booking hotels, renting a car, delivery from foreign sites, shopping, etc.

VISA

Concierge



[Viber](#)



[Viber](#)

[Telegram](#)



[Telegram](#)

[WhatsApp](#)



[WhatsApp](#)

+38 (044) 300 05 03



+38 (089) 720 12 72

Choose contacts depending on your card payment system. Having cards of both systems, you can contact both Visa and Mastercard services. Starting October 1, 2026, free access to Visa Concierge Service requires meeting standard spending rules. New cardholders enjoy a 30-day welcome period with no spending checks.

«Pryvit» loyalty program is in your smartphone



Just for you:

- Personalized offers from favorite brands.
- Cashback accumulation and withdrawal in the «Pryvit» section.
- History of benefits and accumulation statistics.
- Promo offers are regularly updated in Privat24.

Cashback and «Pryvit»

Find and activate.
Spend and view.



Getting cashback is easy:

1. Find your offers in «Pryvit» → «Offers».
2. Make sure that you have activated the offer you like.
3. Spend and accumulate cashback.
4. View your accumulations in «Pryvit» and transfer your funds from UAH 1 to a card at any time.

The cashback is accumulated if you spend from premium cards.

Premium Package Services

	MC Platinum	Visa Platinum
UZ Lounge at Kyiv and Kharkiv railway stations	–	✓ 5 visits
Escort at the railwaystation (Mastercard – Meet&Greet, Visa – Light suitcase)	–	✓ 5 orders
Lounges (Mastercard – LoungeKey, Visa – DragonPass)	–	✓ 2 visits
Flight Delay Pass	✓	–
Fast Track International	–	✓
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
SWEET.TV Subscription	–	✓

Premium PLUS Package Services

	MC World Black Edition	Visa Signature
UZ Lounge at Kyiv and Kharkiv railway stations	–	✓ 10 visits
Mastercard LoungeONE: Kyiv	✓	–
Escort at the train station (Mastercard – Meet&Greet, Visa – Light suitcase)	✓	✓ orders
Lounges (Mastercard – LoungeKey, Visa – DragonPass)	✓ 10 visits	✓ 10 visits
Family lounge visits	–	✓ 2 guests free
Fast Track International	✓	✓
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
Subscription SWEET.TV	–	✓
Privatbank Library	–	✓
Cashback without borders	✓	–

Premium MAX Package Services

	MC World Elite	Visa Infinite Premium
UZ Lounge at Kyiv and Kharkiv railway stations	–	✓
Mastercard LoungeONE: Kyiv	✓	–
Escort at the train station (Mastercard – Meet&Greet, Visa – Light suitcase)	✓	✓
VIP Express/Express Lounge Chisinau	✓ 1 order	✓ 2 orders
Lounges (Mastercard – LoungeKey, Visa – DragonPass)	✓	✓
Family lounge visits	✓	✓ 2 guests free
Fast Track International	✓	✓
Telemedicine	–	✓
Travel Insurance	–	✓
Purchase Protection	–	✓
Subscription SWEET.TV	–	✓
PrivatBank Library	–	✓
Cashback without borders	✓	–

Getting to know the services

comfort with a premium card

UZ Lounge / LoungeONE

First-rate comfortable waiting areas where you forget you're at the train station.

Free admission with an appropriate premium card, while others pay for this service **UAH 250 + per visit**

Business Lounges at Airports

Over 1000 lounges at airports around the globe which you can visit for free depending on the level of selected card.

Standard service cost: **\$ 35 +** for 1 person.

FastTrack International

Pass airport checks through a separate FastTrack gate if the service has been ordered. You get – for free, without a premium card – an average of **EUR 10 for** 1 person.

Telemedicine

The service cannot substitute a doctor's appointment but it may help you to get an alternative opinion without leaving home. Psychological counseling included.

Escort at the Railway Station

Order Easy
You will be met and assisted with your luggage at the Kyiv Railway Station.



Premium Services Free Access Requirements



Free – you must have expenses in outlets and Internet shops from UAH 10,000 paid with World Black Edition card in 30 + 5 days. Starting October 1, 2026, the spending requirement for free service access rises to 20,000 UAH.



Free – if there are specified expenses in outlets and/or Internet shops:

- from UAH 5,000 – paid with Visa Platinum card;
- from UAH 10,000 – paid with Visa Signature card;
- from UAH 20,000 – paid with Visa Infinite Premium card.

Starting October 1, 2026, the minimum spending requirement for free access rises to UAH 10,000 for Visa Platinum cards, UAH 20,000 for Visa Signature cards, and UAH 30,000 for Visa Infinite Premium cards.

How can I check funds circulation by myself?

1. In Privat24 app – More – Premium – Premium Benefits.
2. In the Visa [chatbot](#).

You can always contact our support team, we will be happy to advise you!



Premium. Simply. Commission free.



Enjoy the benefits of Premium Banking
absolutely free.
It is very simple!

- Make everyday purchases (in outlets and/or Internet shops) with your card for the specified amount per month – and get the service for free:
 - **Premium** – from UAH 25,000
 - **Premium PLUS** – from UAH 30,000
 - **Premium MAX** – from UAH 50,000
- Enjoy the benefits of your premium card, while the Bank pays the monthly fee for you.

