Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
16/2 Pavla Tychyny Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
30/28 Liubomyra Huzara Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
3 Akhmatovoi Anny Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Kharkivske Highway, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Volodymyra Sosiury Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10/2 Mechnykova Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2b Almatynska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25 Mykoly Mikhnovskoho Blvd, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
61/17 Saksahanskoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
80 Velyka Vasylkivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
24 Sribnokilska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2 Henerala Almazova Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4a Hryshka Mykhaila Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
40e Drahomanova Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
9a Oleksandra Myshuhy Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
20A Akademika Zabolotnoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Kniazhyi Zaton Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
43/16 Velyka Vasylkivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
19 Yevhena Sverstiuka Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
48a Akademika Zabolotnoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
23/16 Vasylkivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
1 Vasylkivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
109, Antonovycha Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
50/2 Povitrianykh Syl Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
130/57 Holosiivskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
22 Akhmatovoi Anny Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
164 Antonovycha Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
7 Entuziastiv Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
24/93 Vidradnyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no

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\*For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):
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<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

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4A Valeriia Lobanovskoho Avenue	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Andriia Malyshka Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7 Mykoly Holeho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3 Bratstva Tarasivtsiv Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3 Mytropolyta Vasylia Lypkivskoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Solomianska Square, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
66 Antonovycha Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
22 Chokolivskyi Boulevard, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Liatoshynskoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
14 Solomianska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	yes
8 Kniaziv Ostrozkykh Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
10 Muzeinyi Lane, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
3B Tuluzy Street, Kyiv	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
71 Kostiantynivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
36/14 Tarasa Shevchenka Boulevard, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
8a Spaska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
6 Spaska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
52 Obolonskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
6a Obolonskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
13 Oleksandry Ekster Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
17 Dehtiarivska Street, bldg. 1, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
127 Kyrylivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
21 Heroiv Dnipra Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
40 Voskresenskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
26 Chervonoi Kalyny Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
26 Obolonskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
17/5 Instytutska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
46 Khreshchatyk Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
10 Mytropolyta Andriia Sheptytskoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
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- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
15a Ovrutska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
9 Vasylia Poryka Street, Kyiv	3700	Will work from 11/21/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
21 Stepana Bandery Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
17 Dorohozhytska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
14a Yaroslaviv Val Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
4 Ronalda Reihana Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7d Hnata Yury Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
94 Yevropeiskoho Soiuzu Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
27A, Beresteiskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
53 Danyla Shcherbakivskoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
8 Petra Sahaidachnoho Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
23 Lisovyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
79 Akademika Vernadskoho Boulevard, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
11v Mykola Kybalchycha Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
67 Beresteyskyi Avenue, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
13A Levka Lukianenka Street, Kyiv	3700	Will work from 11/20/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
27/78 Pankivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
37 Chokolivskyi Boulevard, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
1 Ivana Dracha Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
22 Symona Petliury Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
111/113 Velyka Vasylkivska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
24 Shota Rustaveli Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
45 Vyshhorodska Street, Kyiv	3700	Mon-Fri from 09:00 to 18:00 Sat from 10:00 to 16:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
26a Vidrodzhennia Avenue, Lutsk, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
16 Stepana Bandery Street, Lutsk, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
4 Sobornosti Avenue, Lutsk, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
9 Chervonoho Khresta Street, Lutsk, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
6 Voli Avenue, Lutsk, Volyn Region	3700	Will work from 10/24/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
7 Ivana Hasiuka Boulevard, Lutsk, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes

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- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
4a Kniazia Vasylka Street, Volodymyr, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
2b Shevchenka Street, Kovel, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
16 Svobody Street, Liubeshiv Town, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
4 Ukrainskoi Armii Street, Liuboml, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
15 Druzhby Avenue, Novovolynsk, Volyn Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
28B Tsentralna Street, Ratne Town, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25 Nezalezhnosti Street, Rozhyshche, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
27 Nezalezhnosti Street, Ivanychi Town, Volyn Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
42 Sobornosti Avenue, Lutsk, Volyn region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
1 Bratslavska Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
13 Khmelnytske Shose Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
29 Chornovola Viacheslava Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25 Zamostianska Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
121 Keletska Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
78a Keletska Street, Vinnytsia, Vinnytsia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1a Heroiv Maidanu Street, Bar, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
35 Tsentralna Street, Haisyn, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
91 Soborna Street, Hnivan, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
20 Tsentralna Street, Zhmerynka, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
5 Nezalezhnosti Street, Kalynivka, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
16 Pylypa Orlyka Street, Koziatyn, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
46 Heroiv Ukrainy Street, Kryzhopil Town, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
53 Vasylia Lypkivskoho Street, Lypovets Town, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Shevchenka Square, Mohyliv-Podilskyi, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
156 Soborna Street, Murovani Kurylivtsi Township, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
107 Heroiv Maidanu Street, Orativ Township, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
59 Tsentralna Street, Pishchanka Township, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
79A Tyverska Street, Tyvriv Township, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Monastyrska Street, Khmilnyk, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no

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- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

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5a Lesi Ukrainky Street, Sharhorod, Vinnytsia Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
36a Kosmonavtiv Avenue, Vinnytsia, Vinnytsia region	3700	Will work from 10/31/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
24A Yevropeiska Street, Illintsi, Vinnytsia region	3700	Will work from 11/7/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
28 Ivana Akinfiieva Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
46 Dmytra Yavornytskoho Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
104 Nauky Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10b Mechnykova Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
77 Dmytra Yavornytskoho Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Soniachna Naberezhna Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
55 Lesi Ukrainky Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
18 Pylypa Orlyka Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
104 Dmytra Yavornytskoho Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
26 Khersonska Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
91 Slobozhanskyi Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
19a Marii Lysychenko Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
13 Mykhaila Hrushevskoho Street, bldg. 13, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1a Kvitky Tsisyk Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
22, 20-richia Peremohy Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
40 Velyka Diivska Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
2 Vokzalna Square, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
60 Zaporizke Highway, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
46 Slavy Boulevard, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
1-L Zoryany Boulevard, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
104 Oleksandra Polia Avenue, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
29m Nezalezhnosti Street, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
67A Tsentralna Street, Verkhivtseve, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
18 Shevchenka Avenue, Verkhniodniprovsk, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
25 Konstytutsii Avenue, Kamianske, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
43 Svobody Avenue, Kamianske, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
* For people with visual impairments, there are special signs (hulging	<u></u>		.1		: comos transactions at the east team team (payments, deat withtingwais) via all automated voice (VR Cdll.		<u> </u>

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43 Neskorenykh Avenue, Kamianske, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
17 Mykhaila Hrushevskoho Street, Krynychky Township, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
151 Partyzanska Street, Vasylkivka Town, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
65 Tsentralna Street, Vilnohirsk, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
14 Heroiv Chornobylia Street, bldg. 4, Zhovti Vody, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
26A Tsentralna Street, Mahdalynivka Township, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
25 Yednosti Street, Marhanets, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 14:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
11 Hrushevskogo Street, Mezhova Town, Dnipropetrovsk Region	3700	Will work from 11/7/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
23 Borysa Mozolevskoho Street, Nikopol, Dnipropetrovsk Region	3700	Mon-Fri from 09:00 to 14:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
36 Hidnosti Street, Samar, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3 Shevchenka Street, Samar, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
101 Sadova Street, Piatykhatky, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
128 Shevchenka Street, Pavlohrad, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
11 Shevchenka Street, Pereshchepyne, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
1A Leonida Kadeniuka Street, Shakhtarske, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6/1 Soborna Street, Petropavlivka Township, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
2 Heroiv-Riatuvalnykiv Street, Pokrov, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
4/1 Haharina Street, Solone Township, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Kharkivska Street, Ternivka, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
41A Veteraniv Street, Apostolove, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25 Sicheslavska Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
62B Universytetskyi Avenue, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
12 Mykoly Zinchevskoho Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with viole impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Tserkovna Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
68a Oleksiia Riznychenka Street, Kryvyi Rih, Dnipropetrovsk	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with viole IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
Region 63 Eduarda Fuksa Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5a Volodymyra Tereshchenka Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with viole IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
21-B, 4th Zarychnyi Neighborhood, Kryvyi Rih, Dnipropetrovsk	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
Region 56 Serhila Kolachevskoho Street, Kryvyi Rih, Dnipropetrovsk	3700	Will work from 10/28/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can	yes	no
Region	<u> </u>				control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.		<u> </u>

<sup>\*</sup>For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
20 Pivdennyi Avenue, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
21 Stepan Bandera Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
39 Sobornosti Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Nimetska Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
96 Sobornosti Street, Kryvyi Rih, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
66 Oleksandra Polia Avenue, Dnipro, Dnipropetrovsk region	3700	Will work from 10/30/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
8 Shakhtobudivnykiv Avenue, Pavlohrad, Dnipropetrovsk region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
2 Soborna Street, Tsarychanka, Dnipropetrovsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
7 Slavy Boulevard, Dnipro, Dnipropetrovsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
3 Molodizhnyi District, Dobropillia, Donetsk Region	3700	Will work from 11/2/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2a Kniaziv Ostrozkykh Street, Druzhkivka, Donetsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
57 Nezalezhnosti Avenue, Kramatorsk, Donetsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
7 Shkilna Street, Kramatorsk, Donetsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
39 Yaroslava Mudroho Street, Kramatorsk, Donetsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
9 Samarska Street, Oleksandrivka Township, Donetsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
42a Henerala Batiuka Street, Sloviansk, Donetsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
13-11N Bohdana Khmelnytskoho Street, Kramatorsk, Donetsk region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
47 Kyivska Street, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
53 Peremohy Street, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
21 Myru Avenue, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
77 Kyivska Street, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
5/1 Sobornyi Maidan, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
6 Ivana Kocherhy Street, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
95 Velyka Berdychivska Street, Zhytomyr, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
26 Soborna Street, Yemilchyne Town, Zhytomyr Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
45 Kyivska Street, Zviahel, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
4 Shevchenka Street, Korosten, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
66 Kyivska Street, Korostyshiv, Zhytomyr Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Soborna Street, Malyn, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
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For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
42 Tarasa Shevchenka Street, Ovruch, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Kooperatyvna Street, Olevsk, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
4 Sobornyi Maidan, Radomyshl, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
26 Drevlianska Street, Khoroshiv Township, Zhytomyr Region	3700	Will work from 11/8/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Korostenska Street, Cherniakhiv Town, Zhytomyr Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
70 Zankovetska Street, Uzhhorod, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
3 Svobody Avenue, Uzhhorod, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
57 Shvabska Street, Uzhhorod, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
27 Koriatovycha Square, Uzhhorod, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Secheni Street, Berehove, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2 Fabrychna Street, Volovets Town, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	yes
96 Shevchenka Street, Mizhhiria Township, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
4-6 Mudroho Street, Mukachevo, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
70 Holovna Street, Svaliava, Zakarpattia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
1 Stantsiina Street, Vynohradiv, Zakarpattia region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3 Metalurhiv Avenue, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
13 Avramenka Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
30 Shkilna Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
58 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
27 Volodymyra Ukraintsia Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
176 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
62b Vasylia Serhiienka Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
57 Myroslava Symchycha Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
46B Charivna Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
155 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Inzhenernyi Maidan, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
B1 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
12 Chumachenka Street, Zaporizhzhia, Zaporizhzhia Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
144 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can	yes	no

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- on the digital panel ("5") or
- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
17 Pivnichno-Kiltseva Street, Zaporizhzhia, Zaporizhzhia region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
152 Sobornyi Avenue, Zaporizhzhia, Zaporizhzhia region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
11a Druzhby Narodiv Avenue, Slavutych, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Hruzynskyi Avenue, Bila Tserkva, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
70 Oleksandrivskyi Boulevard, Bila Tserkva, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10 Franka Ivana Street, Bohuslav, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
134 Bilohorodska Street, Boiarka, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Heroiv Ukrainy St., Brovary, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
8 Nove Highway, Bucha, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
2h Bohdana Khmelnytskoho Boulevard, Bucha, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Volodymyrska Street, Vasylkiv, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
8 Ivana Mazepy Avenue, Vyshhorod, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
74A Lesi Ukrainky Street, Vyshneve, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Viacheslava Chornovola Street, Vyshneve, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
27H Sviatoshynska Street, Vyshneve, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2 Kooperatyvna Street, Volodarka Town, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
86v Sviato-Pokrovska Street, Hostomel Town, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
68 Sobornosti Street, Myronivka, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Bohdana Khmelnytskoho Street, Nemishaieve Township, Kyiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
119 Kyivska Street, Obukhiv, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
61 Amosova Street, Sofiivska Borshchahivka Village, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
16 Sosnova Street, Ukrainka, Kyiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10 Soborna Street, Fastiv, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
86 Nezalezhnosti Street, Yahotyn, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with via impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
11 Proskury Street, Ivankiv Township, Kyiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Renata Poliovoho Street, Irpin, Kyiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
47/2 Ukrainska Street, Zghurivka (settlement), Kyiv region	3700	Will work from 11/7/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1, B.3 Kyivska Street, Obukhiv, Kyiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
13A Symona Petliury Street, Fastiv, Kyiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with violations at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
* For neonle with visual impairments, there are special signs (hulgin	<u></u>	: /473.0	.1		eonico un secudio at tile casil uest (payrierits, casil withtiawais) via all autoridieu Wice IVR Call.		<u> </u>

<sup>\*</sup>For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):
- on the digital panel ("5") or
- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

20 Fedora Romanova Street, Kropyvnytskyi, Kirovohrad Region  11b Heroiv-Riatuvalnykiv Street, Kropyvnytskyi, Kirovohrad Region  40 Velyka Perspektyvna Street, Kropyvnytskyi, Kirovohrad Region  16/17 Heroiv Ukrainy Street, Kropyvnytskyi, Kirovohrad Region  1a Malaniuka Street, Kropyvnytskyi, Kirovohrad Region  10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region  26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region  16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700 3700 3700 3700 3700 3700	Mon-Fri from 08:30 to 17:30  Mon-Fri from 08:30 to 17:30  Mon-Fri from 08:30 to 17:30  Mon-Fri from 09:00 to 18:00  Mon-Fri from 08:30 to 17:30	yes yes yes yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can	yes	no
11b Heroiv-Riatuvalnykiv Street, Kropyvnytskyi, Kirovohrad Region 40 Velyka Perspektyvna Street, Kropyvnytskyi, Kirovohrad Region 16/17 Heroiv Ukrainy Street, Kropyvnytskyi, Kirovohrad Region 1a Malaniuka Street, Kropyvnytskyi, Kirovohrad Region 10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region 26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region 16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700 3700 3700 3700	Mon-Fri from 08:30 to 17:30 Mon-Fri from 09:00 to 18:00	yes				
40 Velyka Perspektyvna Street, Kropyvnytskyi, Kirovohrad Region  16/17 Heroiv Ukrainy Street, Kropyvnytskyi, Kirovohrad Region  1a Malaniuka Street, Kropyvnytskyi, Kirovohrad Region  10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region  26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region  16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700 3700 3700	Mon-Fri from 09:00 to 18:00			control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16/17 Heroiv Ukrainy Street, Kropyvnytskyi, Kirovohrad Region  1a Malaniuka Street, Kropyvnytskyi, Kirovohrad Region  10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region  26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region  16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700 3700		yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region 10 Tepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region 26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region 16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30		no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10 Stepniak-Kravchynskoho Street, Kropyvnytskyi, Kirovohrad Region 26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region 36 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region 37			yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
Region 26/70 Preobrazhenska Street, Kropyvnytskyi, Kirovohrad Region 31/6 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region 33/70 Preobrazhenska Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region 33/70 Preobrazh	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region		Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16 Vokzalna Street, bldg. 1, Kropyvnytskyi, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
118V Kalynova Street, Znamianka, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
15 Vyshneva Street, Kompaniivka Town, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
45 Slavy Street, Novoarkhanhelsk Township, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
87 Sobornyi Avenue, Oleksandriia, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
63 Sobornyi Avenue, Oleksandriia, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
19 Heroiv Ukrainy Street, Svitlovodsk, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
58 Heroiv Ukrainy Street, Svitlovodsk, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
21 Sobornosti Ukrainy Street, Dolynska, Kirovohrad region	3700	Mon-Fri from 08:00 to 17:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
83 Peremohy Street, Pomiichna, Kirovohrad Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
104 Liubynska Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
49A Naukova Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
104 Liubynska Street, Lviv, Lviv Region	3700	Will work from 11/19/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
36 Chervonoi Kalyny Avenue, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
6/7 Adama Mitskevycha Square, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
59a Volodymyra Velykoho Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
119 Zelena Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
95 Chornovola V. Avenue, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
8 Lychakivska Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
5-5a Dzhordzha Vashynhtona Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can		

For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
8 Sykhivska Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
66A Chervonoi Kalyny Avenue, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
41 Horodotska Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Zolota Street, Brody, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1a Zvytiahy Square, Busk, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16b Halytska Street, Vynnyky, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
22 Lesi Ukrainky St., Drohobych, Lviv region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
5/1 Danyla Halytskoho Street, Drohobych, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
16 Nezalezhnosti Street, Kamianka-Buzka, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
1A, Hrushevskoho Street, Mostyska, Lviv region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
1 Stepana Bandery Street, Novoiavorivsk, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
32a Mykhaila Hrushevskoho Street, Pustomyty, Lviv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
14 Vidrodzennia Avenue, Radekhiv, Lviv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
66 Shevchenka T Street, Stryi, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
33/26 Maidan Rynok Street, Stryi, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
2 Heroiv UPA Street, Truskavets, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
9 Shashkevycha Street, Chervonohrad, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
14a Koroliova Street, Chervonohrad, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
30 Pekarska Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
38 Shota Rustaveli Street, Lviv, Lviv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
50-52 Promyslova Street, Lviv, Lviv Region (entrance from 223 Bohdana Khmelnytskoho Street)	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
103/1 Heroiv Ukrainy Avenue, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
91 Kosmonavtiv Street, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
13/2 Ozerna Street, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16/2 Sadova Street, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
55/8 Kosmonavtiv Street, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
14/13 Budivelnykiv Street, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
22/1 Bohoiavlenskyi Avenue, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6/7 Poltavska Street, Bashtanka, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no

For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

64 Tsentralna Street, Berezanka Township, Mykolaiv Region  5A Tsentralna Street, Voznesensk, Mykolaiv Region			accessibility of the premises	person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
EA Toontrolna Street Vermananak Mukalaju Dogjan	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
SA Isentialia Street, Vozneseńsk, wykoław Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
69 Zelena Street, Domanivka Town, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
216 Myru Street, Kazanka Township, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Halyny Mohylnitskoi Street, Kryve Ozero Township, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
30 Soborna Street, Nova Odesa, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
33/3 Suvorova Street, Snihurivka, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
22 Nezalezhnosti Avenue, Pivdenoukrainsk, Mykolaiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
12/4 Korablev Avenue, Mykolaiv, Mykolaiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
7h Varnenska Street, Odesa, Odesa Region	3700	Will work from 11/7/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
66 Uspenska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
67 Yevhena Chykalenka Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Miasoiedivska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
90/1 Semena Paliia Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
26/28 Seminarska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
19 Patera Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Artura Savelieva Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
59 Novoselskoho Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
53 Henerala Bocharova Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
72 Preobrazhenska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
88 Mala Arnautska Street, Odesa, Odesa Region	3700	Will work from 10/27/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16 Kniazia Yaroslava Mudroho Avenue, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
27 Shevchenka Avenue, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
1-A Henuezka Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
140v Lustdorfska Road, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
14A Kosmonavtiv Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3K Akademika Sakharova Street, Kryzhanivka Village, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
68/1 Ivana Funtovoho Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
22A Uspenska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no

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- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zlp code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
16A Serhiia Yadova Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3/4 Hretska Square, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
10-9 Shevchenka Avenue, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
72A Nizhynska Street, Odesa, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
20 Bazova Street, Avanhard Town, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
75/3 Ukrainska Street, Bilhorod-Dnistrovskyi, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
37A Izmailska Street, Bilhorod-Dnistrovskyi, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Mehanizatoriv Street, Velyka Mykhailivka Township, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
34 Tsentralna Street, v. Dobroslav, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
38 Myru Street, Kiliia, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
87A Kniazia Volodymyra Street, Liubashivka Township, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
121 Soborna Street, Podilsk, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
169A Voznesenska Street, Reni, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1A Yaroslava Mudroho Street, Rozdilna, Odesa Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
44 Myru Avenue, Tarutyne Township, Odesa Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Oleksandriiska Street, Chornomorsk, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
34/1 Hryhorivskoho Desantu Avenue, Pivdenne, Odesa Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
58H Derevianka Street, Ivanivka Township, Odesa Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
78-80 Osypenka Street, Izmail, Odesa Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
187A Liubomyrska Street, Balta, Odesa region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
6 Henerala Bocharova Street, Odesa, Odesa region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
155 Yevropeiska Street, Poltava, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
35/2 Velykotyrnovska Street, Poltava, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5a Churaivna Street, Poltava, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
11/21 Nebesnoi Sotni Street, Poltava, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
70 Yevropeiska Street, Velyka Bahachka Township, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
46 Hetmanska Street, Hadiach, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
226I Tsentralna Street, Hlobyne, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
75 Heroiv Dnipra Avenue, Horshni Plavni, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
	.1				: communications at the cost desk (payments, cost) withdrawais) via all automated voice (VK Cdll.	J	<u> </u>

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- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

10 Peremohy Square, Kobeliaky, Poltava Region 46/11 Ostrohradskoho Street, Kozelshchyna Town, Poltava Region 208 Poltavskyi Shliakh Street, Kotelva Township, Poltava Region 22/19 Soborna Street, Kremenchuk, Poltava Region 24 Kyivska Street, Kremenchuk, Poltava Region 124 Svobody Avenue, Kremenchuk, Poltava Region 40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region 19 Svobody Avenue, Kremenchuk, Poltava Region	3700 3700 3700 3700 3700 3700 3700 3700	Mon-Fri from 08:00 to 17:00  Mon-Fri from 08:00 to 17:00  Mon-Fri from 08:30 to 17:30  Mon-Fri from 08:30 to 17:30	yes yes yes yes yes yes	yes no no no no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes yes yes	yes no no
208 Poltavskyi Shliakh Street, Kotelva Township, Poltava Region 22/19 Soborna Street, Kremenchuk, Poltava Region 24 Kyivska Street, Kremenchuk, Poltava Region 124 Svobody Avenue, Kremenchuk, Poltava Region 40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region	3700 3700 3700 3700 3700	Mon-Fri from 08:30 to 17:30	yes yes	no	control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can	yes	
22/19 Soborna Street, Kremenchuk, Poltava Region 24 Kyivska Street, Kremenchuk, Poltava Region 124 Svobody Avenue, Kremenchuk, Poltava Region 40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region	3700 3700 3700 3700	Mon-Fri from 08:30 to 17:30 Mon-Fri from 08:30 to 17:30 Mon-Fri from 08:30 to 17:30	yes yes	no	control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can	-	no
24 Kyivska Street, Kremenchuk, Poltava Region  124 Svobody Avenue, Kremenchuk, Poltava Region  40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region	3700 3700 3700	Mon-Fri from 08:30 to 17:30 Mon-Fri from 08:30 to 17:30	yes				
124 Svobody Avenue, Kremenchuk, Poltava Region 40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region	3700 3700	Mon-Fri from 08:30 to 17:30	-	no		yes	no
40 Starshoho Leitenanta Kahala Street, Kremenchuk, Poltava Region	3700		yes	- <del></del>	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
Region		Mon-Fri from 08:30 to 17:30		no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
	3700		yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
		Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
69 Lesi Ukrainky Avenue, Kremenchuk, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
61/52 Troitska Street, Kremenchuk, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
142 Lesi Ukrainky Avenue, Kremenchuk, Poltava Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
27/49 Volodymyrskyi Avenue, Lubny, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
3 Panasa Myrnoho Street, Myrhorod, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
33 Nezalezhnosti Street, Novi Sanzhary Township, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
32 Soborna Strreet, Pyriatyn, Poltava Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
5 Pokrovska Street, Reshetylivka Township, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
29 Nezalezhnosti Street, Khorol, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
64 Kyryla Osmaka Street, Shyshaky Township, Poltava Region	3700	Mon-Fri from 08:00 to 17:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
17 Viacheslava Chornovola Street, Rivne, Rivne Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
21 Kyivska Street, Rivne, Rivne Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
42a Hrushevskoho Street, Rivne, Rivne Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
39 Vasylia Chervoniia Street, Rivne, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
8 Myru Avenue, Rivne, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7 Shevchena Avenue, Varash, Rivne Region	3700	Mon-Fri from 09:00 to 18:00	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
49 Soborna Street, Volodymyrets Township, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6A Nalyvaika Street, Hoshcha Town, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
11 Danyla Halytskoho Street, Dubno, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
7 Makarivska Street, Dubrovytsia, Rivne Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
11 Bohdana Khmelnytskoho Street, Zdolbuniv, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no

For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
5 Rudanskyi Street, Kostopil, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
2 Skhidna Street, Ostroh, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
18 Pochaivska Street, Radyvyliv, Rivne Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
9 Yevropeiska Street, Sarny, Rivne Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
8 Vidinska Street, Rivne, Rivne region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
100 Kharkivska Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
13 Metalurhiv Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5a Brytanska Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
47/1, 49 Petropavlivska Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Kozatskyi Val Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
3 Yevhenia Konovaltsia Street, Konotop, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
73 Shevchenka Street, Konotop, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
9 Lesi Ukrainky Street, Krolevets, Sumy Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25 Heroiv Maidanu Street, Lebedyn, Sumy Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7 Shevchenka Street, Nedryhailiv Township, Sumy Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
32 Batiuka Street, Okhtyrka, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
19 Svobody Street, Shostka, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
39A Svobody Street, Shostka, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
12 Illinska Street, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
10, B. A Surohynskyi Lane, Sumy, Sumy Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
4 Viacheslava Chornovola Street, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
15th of April Street, apt. 6, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
38 Stepana Bandery Avenue, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
2 Patriarkha Liubomyra Huzara Street, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7 Hetmana Mazepa Street, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with viole IVR call.  Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
8 Ruska Street, Berezhany, Ternopil Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visial impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
3 Hrushevskoho Street, Zbarazh, Ternopil Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visit impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
5 Medova Street, Kremenets, Ternopil Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with viole IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
67 Halytskoho Street, Pidvolochysk Township, Ternopil Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
* For people with visual impairments, there are special signs (hulgir				.1	E CONTROL BATISACTIONS AT the Cash desk (payments, cash withdrawais) via an automated Voice IVR Call.		I

<sup>\*</sup>For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):
- on the digital panel ("5") or
- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
20 Stepana Bandery Street, Chortkiv, Ternopil Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
56 Ukrainska Street, Shumsk, Ternopil Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2 Sahaidachnoho Street, Ternopil, Ternopil Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
3V Akademika Proskury Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
57A Traktorobudivnykiv Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
120 Pavlova Akademika Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	yes
29b Valentynivska Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
15/46 Hvardiitsiv-Shyronintsiv Street, Kharkiv, Kharkiv Region	3700	Will work from 10/23/2025	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
43/1 Yuriia Haharina Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
7 Nezalezhnosti Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
150B Bairona Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
24 Yaroslava Mudroho Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VVR call.	yes	no
38 Nauky Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
23 Kadeniuka Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
176 Yuriia Haharina Avenue, bldg. 2, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
96A Heroiv Kharkova Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
293A Heroiv Kharkova Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
54 Nauky Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
123 Poltavskyi Shliakh Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Arkhitektora Alioshyna Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
B Akhsarova Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
24/31 Industrialnyi Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
13 Petra Hryhorenko, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
214/2 Heroiv Kharkova Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16 Kosmichna Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
B Kyaenka Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Karpatskoi Sichi Street, Barvinkove, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
26 Svobody Street, Blyzniuky Village, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
16 Nezalezhnosti Square, Bohodukhiv, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no

<sup>\*</sup>For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):
- on the digital panel ("5") or
- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	Availability of a cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
8/8 Voloshyna Lane, Kehychivka Township, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
50 Pavlohradska Street, Lozova, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
37, 3rd Mikroraion Street, Lozova, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Tsentralna Street, Zlatopil, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5/9 Kvartalna Street, Pisochyn Town, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
14 Yaroslava Mudroho Street, Slobozhanske Township, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
27A Staronikolska Street, Chuhuiv, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
14 Shevchenka Street, Shevchenkove Township, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2 Dzherelianska Street, Liubotyn, Kharkiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
96 Sumska Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
12 Lva Landaua Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
250 Heroes of Kharkiv Avenue, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
8 Poltavsky Shliakh Street, Kharkiv, Kharkiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
149/29 Iliushi Kulyka Street, Kherson, Kherson Region	3700	Mon-Fri from 08:30 to 15:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
34 Katolytska Street, Kherson, Kherson Region	3700	Mon-Fri from 08:30 to 15:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
10 Sviatykh Kyryla ta Mefodiia Avenue, Kherson, Kherson Region	3700	Mon-Fri from 08:30 to 15:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
8 Bratska Street, Velyka Oleksandrivka Township, Kherson Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
64 Shevchenka Street, Khmelnytskyi, Khmelnytskyi Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
49 Volodymyrska Street, Khmelnytskyi, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
19 Proskurivska Street, Khmelnytskyi, Khmelnytskyi Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
72/5 Myru Avenue, Khmelnytskyi, Khmelnytskyi Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
14 Slavy Street, Volochysk, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
88a Hrushevskoho Street, Horodok, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
59 Shevchenka Street, bldg. 2, Dunaivtsi, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Soborna Street, Kamianets-Podilskyi, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
34A Hrushevskoho Avenue, Kamianets-Podilskyi, Khmelnytskyi Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
9 Kniaziv Koriatovychiv Street, Kamianets-Podilskyi, Khmelnytskyi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
61a Hrushevskoho Street, Krasyliv, Khmelnytskyi Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
2a Nezalezhnosti Avenue, Netishyn, Khmelnytskyi Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
	<u></u>	: (ATAA).	<u>i</u>		: various de uno sour sour (pojinono, souri minimarano) via dii autoriated voice (VIX Call.	i	i

For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Space Leaf Survey Street, Polaries, Manufaryship Region   3700   Manufar from 0.030 to 17:30   yes   70   Tablet at the Cash Deak, For Grides with Yearing and speech impressments who can read. Clinicis with Year in Region   3700   Manufar from 0.030 to 17:30   yes   70   Tablet at the Cash Deak, For Grides with Year in Region   3700   Manufar from 0.030 to 17:30   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call   yes   70   Tablet at the Cash Deak, For Grides with Hearing and speech impressments with control by an automated view DNL Call	e Duplication of the certain information in Braille (yes, no)
Hegon Mon-Fit from 060 to 17-30 yes no. Tablet at the Cash Des. For clients with freeing and goneth insperiments who can read clients with visual impairments and control from 15 yes no. Tablet at the Cash Des. For clients with visual impairments and control from 15 yes no. Tablet at the Cash Des. For clients with visual impairments and control from 15 yes no. Tablet at the Cash Des. For clients with visual impairments and control from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no. Tablet at the Cash Des. For clients with from 15 yes no.	no
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Supplications Street, Defendancy Name (James Americans) (Parison of Supplications Street, Supplications Street, Supplications Street, Cherksay, Cherksay, Region 3700 Mon-Fit from 0830 to 1730 yes no Tablet at the Cash Desk, For clinicist with hearing and agench impliments with visual implicamental control of the Cash Desk, For clinicist with hearing and agench impliments with visual implimental control of the Cash Desk, For clinicist with hearing and agench impliments with visual implimental control of the Cash Desk, For clinicist with hearing and agench impliments with visual implimental control of the Cash Desk, For clinicist with hearing and agench impliments with visual implimental control of the Cash Desk, For clinicist with hearing and agench impliments with care read. Clicitist with visual implimental control from 0830 to 1730	no
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Ser Psychology Street, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, Expressions at the cash desk (payments, cash withdrowals) via an automated voice IVR call.  40 Baddy Vignhovetskoho Street, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments of control transactions at the cash desk (payments, cash withdrowals) via an automated voice IVR call.  30 Shevchenka Boulevard, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments of control transactions at the cash desk (payments, cash withdrowals) via an automated voice IVR call.  31 Universitytiska Street, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments of control transactions at the cash desk (payments, cash withdrowals) via an automated voice IVR call.  4 Vernylory Street, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, For diserts with hearing and speech impairments who can read. Clients with visual impairments of cash of the cash Desk, For diserts with hearing and speech impairments who can read. Clients with visual impairments of cash of the cash Desk, For diserts with hearing and speech impairments who can read. Clients with visual impairments of cash of the cash Desk, For diserts with hearing and speech impairments who can read. Clients with visual impairments of cash of the cash Desk, For diserts with hearing and speech impairments who can read. Clients with visual impairments of cash desk (payments, cash withdrowals) via an automated vice IVR call.  4 Vernylory Street, Cherkasy, Cherkasy Region 3700 Mon-Fit from 08:30 to 17:30 yes 0.00 Tablet at the Cash Desk, For cl	no
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28 Nebesnoi Sohri Street, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  4 Verrythory Street, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  5 Druzhby Street, Cherkasy, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  5 Druzhby Street, Valutine, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  9 Soborna Street, Valutine, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  9 Soborna Street, Valutine, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated vice NC acid.  9 Soborna Street, Valutine, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk For clients with hearing and speech impairments who can read. Clients with visual impairments can control transa	yes
4 Vernyhory Street, Cherkasy, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  5 Druzhby Street, Vatutine, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 yes  150 Shevchenka Boulevard, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 yes  1698 Shevchenka Street, Zolotonosha, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 yes  35 Soborna Street, Katerynopil Township, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 yes  27 Yaroslava Mudroho Street, Korsun-Shevchenkivskyi, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Hrafa O. Bobrynskoho Boulevard, Smila, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: F	no
Solverchenkas Boulevard, Cherkasy, Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash Desk, For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawdis) via an automated voice IVR call.  yes  35 Soborna Street, Katerynopil Township, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk. For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawdis) via an automated voice IVR call.  yes  27 Yaroslava Mudroho Street, Korsun-Shevchenkivskyi, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk. For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawdis) via an automated voice IVR call.  yes  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes yes Tablet at the Cash Desk. For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawdis) via an automated voice IVR call.  yes  26 Soborna Street, Taine, Cherkasy Region 3700 Mon-Fri f	no
control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  5 Druzhby Street, Vaturline, Cherkasy Region  3700 Mon-Fri from 08:30 to 17:30  yes  no  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  169a Shevchenka Street, Zolotonosha, Cherkasy Region  3700 Mon-Fri from 08:00 to 17:00  yes  no  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  27 Yaroslava Mudroho Street, Katerynopil Township, Cherkasy Region  3700 Mon-Fri from 08:00 to 17:00  yes  no  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  27 Yaroslava Mudroho Street, Korsun-Shevchenkivskyl, Cherkasy  Region  3700 Mon-Fri from 08:00 to 17:00  yes  no  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region  3700 Mon-Fri from 08:30 to 17:30  yes  yes  Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  4 Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  yes  25 Nezalezhnosti Street, Lysianka Township, Cherkasy	no
169a Shevchenka Street, Zolotonosha, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  35 Soborna Street, Katerynopil Township, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  27 Yaroslava Mudroho Street, Korsun-Shevchenkivskyi, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes yes Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  22 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients w	yes
169a Shevchenka Street, Zolotonosha, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can ontrol transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  27 Yaroslava Mudroho Street, Katerynopii Township, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes yes Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  26 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes yes Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  27 Shorate at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  28 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  29 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control t	yes
27 Yarosiava Mudroho Street, Katerynopii Township, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  27 Yarosiava Mudroho Street, Korsun-Shevchenkivskyi, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes pes Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  26 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  27 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  28 Yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  29 Yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  29 Yes no Tablet at the Cash Desk: For clients with hearing and speech impairments w	no
Region with Fill Internation and the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Hrafa O. Bobrynskoho Boulevard, Smila, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  22 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Viacheelava Chornovala Street, Khoshovika Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes	no
25 Nezalezhnosti Street, Lysianka Township, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes yes Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can ocntrol transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Hrafa O. Bobrynskoho Boulevard, Smila, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can ocntrol transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  22 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can ocntrol transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes	no
9 Hrafa O. Bobrynskoho Boulevard, Smila, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  22 Soborna Street, Taine, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Viacheslava Chornovala Street, Khostyniyka Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Viacheslava Chornovala Street, Khostyniyka Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Viacheslava Chornovala Street, Khostyniyka Cherkasy Region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes
22 Soborna Street, Talne, Cherkasy Region 3700 Will work from 10/31/2025 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can ontrol transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can occurrent the cash desk (payments, cash withdrawals) via an automated voice IVR call.  2 Viacheelava Chomovala Street, Khostonivka Cherkasy Pening 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes	no
1 Yevropeiska Street, Uman, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.  9 Viacheslava Chomovida Street, Khrystyniyka Cherkasy Penion 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes	no
	no
control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	no
169a Tsentralna Street, Chornobai Town, Cherkasy Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes
25 Soborna Street, Shpola, Cherkasy region 3700 Mon-Fri from 08:00 to 17:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	no
1 Universyletska Street, Chernivtsi, Chernivtsi Region 3700 Mon-Fri from 09:00 to 18:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	no
69 Heroiv Maidanu Street, Chernivtsi, Chernivtsi, Chernivtsi Region 3700 Mon-Fri from 09:00 to 18:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	no
252 Ruska Street, Chernivtsi, Chernivtsi Region 3700 Mon-Fri from 09:00 to 18:00 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	no
8Ye Bazhanskoho Street, Zastavna, Chernivtsi Region 3700 Mon-Fri from 08:30 to 17:30 yes no Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can yes control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes

For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):

- on the digital panel ("5") or

- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

Address (building (unit) number, street (lane), name of the settlement, district, region, zip code)	Contact phone number	Working hours (around the clock / from to)	Physical accessibility of the premises	cash desk accessible for a person in a wheelchair (not higher than 0.865 m) (yes/no)	Type of available equipment for people with disabilities and reduced mobility (induction loop, screen reader, communication device for entering information through the keyboard, other, indicating which one)	**"Device, software for organizing video communication with a sign language interpreter (yes/no)"	Duplication of certain information in Braille (yes, no)
48 Besarabska Street, Kelmentsi Township, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
52 Nezalezhnosti Street, Kitsman, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
25/2 Dibrova District, Novodnistrovsk, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
75 Ukrainska Street, Putyla, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
6 Hrushevskoho Street, Sokyriany, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
1 Irpinska Street, Storozhynets, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
88 Heroiv Nebesnoi Sotni Street, Hlyboka, Chernivtsi Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
11 Kyivska Street, Chernihiv, Chernihiv Region	3700	Mon-Fri from 09:00 to 18:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
92 Peremohy Avenue, Chernihiv, Chernihiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
2 Oleksandra Matsiievskoho Street, Chernihiv, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
37 Shevchenka Street, Chernihiv, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
28 Remisnycha Street, Chemihiv, Chemihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
44v Nezalezhnosti Street, Bobrovytsia, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
34 Shevchenka Street, Varva Town, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
21 Sobornosti Street, Kozelets Town, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Uspenska Street, Korop Township, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
7 Heroiv ATO Street, Mena, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
11 Shevchenka Street, Nizhyn, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
27 Bohdana Khmelnytskoho Street, Nizhyn, Chernihiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
15 Vokzalna Street, Nosivka, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
176b Kyivska Street, Pryluky, Chernihiv Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	yes
277/1 Kyivska Street, Pryluky, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
4 Shevchenka Square, Ichnia, Chernihiv Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
15/1 Sichovykh Striltsiv Street, Ivano-Frankivsk, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes
164 Hetmana Mazepy Street, bldg. 2, Ivano-Frankivsk, Ivano- Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	no
14 Dnistrovska Street, Ivano-Frankivsk, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
26A Ivasiuka V. Street, Ivano-Frankivsk, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
1 Hrynevychiv Street, Ivano-Frankivsk, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice VR call.	yes	no
80A Halytska Street, Ivano-Frankivsk, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawais) via an automated voice IVR call.	yes	yes

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<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"

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54 Shevchenka Street, Bohorodchany Township, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
8a Franka Street, Verkhovyna Town, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
5 Chornovola Street, Dolyna, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
7a Vidrodzhennia Street, Zabolotiv Township, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
8a Heroiv Ukrainy Street, Kalush, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	yes	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
40B Nezalezhnosti Street, Kosiv, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
2A Krushelnytskykh Street, Rohatyn, Ivano-Frankivsk Region	3700	Mon-Fri from 08:00 to 17:00	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	yes
81/3 Shevchenka Street, Sniatyn, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
268a Svobody Street, Yaremche, Ivano-Frankivsk Region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
227 Vovchynets village, IvaVovchynetska Street,no-Frankivsk Region,	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
14 Rynok Square, Ivano-Frankivsk, Ivano-Frankivsk region	3700	Mon-Fri from 08:30 to 17:30	yes	no	Tablet at the Cash Desk: For clients with hearing and speech impairments who can read. Clients with visual impairments can control transactions at the cash desk (payments, cash withdrawals) via an automated voice IVR call.	yes	no
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<sup>\*</sup>For people with visual impairments, there are special signs (bulging pointers) on the devices (ATM):
- on the digital panel (("S") or
- on the digital panel (number "5") and on the buttons "Cancel," "Adjust," "Enter," depending on the type of device

<sup>\*\*</sup> Remote service with sign language is available in Privat24 applications for individuals and legal entities — "Sign Language Consultation"